



## HP Total Care Advisor

### Overview

HP Total Care Advisor serves as a trusted guide for support, system health, and services so customers can spend less time dealing with IT issues and focus on what matters most – their businesses. Like a cockpit for the PC, HP Total Care Advisor provides a dynamic interface for easy access to information. This centralized interface is divided into four categories – PC Health and Security, PC Action Center, PC Help, and Business Solutions – which allow small and medium business owners to:

- Enjoy simple access to relevant information about the PC, such as warranty status and connection to peripherals;
- Set PC care, health and security to autopilot and easily access HP Help & Support features;
- Receive guided assistance such as prioritized alerts and recommended actions to resolve problems and reinforce productivity; and
- Shop for quality services and software to enhance HP computing and printing products.

### Editorial Contact:

Sheila Watson, HP  
+1 281 514 6552  
sheila.watson@hp.com

Hewlett-Packard Company  
3000 Hanover Street  
Palo Alto, CA 94304  
www.hp.com

### PC Health and Security

- Computer health at a glance: From one spot, users can check the status of security settings, battery, back up, Internet connection, PC performance, available storage space and remaining warranty.
- Set PC care, health and security to autopilot: A system health check runs automatically to help detect problems with battery performance, security, ad ware, malware or recalls.
- With HP Easy Printer Care software, manage and monitor up to 15 printers from the desktop with one simple tool.
- Get relevant links throughout HP Total Care Advisor to the services and products that will help support business goals.

### PC Action Center

- Prioritized alerts and recommended actions are provided to keep users informed.
- HP Update identifies and proactively loads the latest HP software and drivers needed to keep a business up and running.

### PC Help

- Simplifies access to relevant information about the PC, such as the serial number,

model, configuration and connections to peripherals, to save time and support productivity.

- Get quick access to problem resolution and qualified solutions, troubleshooting tips, user guides and help on using Microsoft Windows Vista™.

### **Business Solutions**

- PC accessories, services, software and printing supplies are easy to find, compare and purchase from HP's Small and Medium Business Store to enhance IT solutions and business processes.
- Deals on computing accessories are also available at the store as well as information on the HP printer trade-in program.

### **Requirements**

HP Total Care Advisor requires the Microsoft Windows Vista™ operating system.

### **Availability**

HP Total Care Advisor is expected to come pre-installed on select models of HP business desktops and notebooks starting in summer 2007.

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